

Physician's Office Spends a Fraction of the Time on Faxing with Sfax™ Compared to Past Methods of Patient Health Information Exchange

Dr. Michael Gurevitch's office implemented SecureCare Technologies' Sfax™, an EFR™ (electronic fax record), several months ago as its predominant method of patient health information exchange to pharmacies, labs and other physicians' offices. The following case study details the outcomes Dr. Gurevitch's office experienced after transitioning from manual fax methods to Sfax.

About Dr. Gurevitch:

Dr. Michael Gurevitch runs a successful Pulmonary Medical practice based out of Pasadena, California.

About SecureCare Technologies and Sfax:

SecureCare Technologies, Inc. is a publicly-held health care information technology company based in Austin, Texas. The company's Internet-based Sfax is the only secure EFR (electronic fax record), with Digital Signature and annotation features, that is 100 percent dedicated to the health care industry. Sfax is a HIPAA-ready work flow solution. It provides a complete log and audit trail for all fax documents and completely eliminates the manual paper processing of fax documents. Sfax is distributed to end-users through the company's network of health care software vendors and value-added resellers. It is sold as an easily-integrated, add-on module to existing health care applications or as a stand-alone solution.

Dr. Gurevitch's Past Methods of Document Exchange:

Dr. Gurevitch's practice, understanding the advantages of transitioning to an electronic environment in the health care field, has in place an electronic medical record system provided by Medamation. While striving to go fully electronic with its EMR, the office was unable to achieve this because of a missing but integral link: faxing was still done manually.

Prior to using Sfax, Dr. Gurevitch's office used manual faxing as its principal method of patient health information exchange to pharmacies, labs and other physicians' offices. Employees were faxing an average of 3,000 to 4,000 pages each month, spending approximately two to three hours per day solely on manual fax processes. This antiquated system required office personnel to scan incoming fax into its current electronic medical record system in order to attach it to patient records.

After Sfax:

After converting to Sfax, Dr. Gurevitch's office staff has realized a 60-70% time savings in document exchange. It used to take several hours a day to manually fax a consultation to a referring physician, fax the same document to multiple recipients, monitor the fax machine to be sure the document had been sent, then resend to numbers that had not gone through. With Sfax, the process is much faster and much more efficient: each document takes only seconds to send, tracking is automatic, and no one needs to stand over the fax machine to be sure the paper fax went through. Incoming faxes can now be downloaded electronically into each patient's chart. The Digital Signature and annotation features of Sfax enable office staff to put a certified digital signature as well as annotated comments and edits including check boxes and text boxes, without ever printing or scanning these pages. With the addition of Sfax, Dr. Gurevitch's office has made great progress in its effort to transition to electronic document exchange on a fully HIPAA compliant Sfax platform, greatly enhancing the office's workflow and saving irreplaceable employee time.

"I now have time to spend doing more important tasks"

- Liz Uriarte,
employee with
Dr. Gurevitch's office.

Sfax saves Dr. Gurevitch's office over 40 hours a month: the equivalent of one full work week.

"Faxing with SecureCare is really helping us make the transition to a paperless office. We can't imagine going back to manual faxing. We also appreciate the excellent customer service."

- Margaret Lester, NP
Michael Gurevitch, MD
Pasadena, CA